## AFFILIATE AGREEMENT

Please read this agreement carefully. By accessing or using this site or our services or otherwise agreeing to this agreement you understand and agree to be bound by this agreement and recognize that you may be waiving certain rights.

### 1. GENERAL PROVISIONS

- 1.1 These Hola Prime Affiliate Program Terms and Conditions ("T&Cs") govern rights and obligations between the participant of the Affiliate Partner Program ("you", "your" or "Affiliate") and Hola Prime Limited ("we", "our", or the "Company"), is a trademark Product of Hola Prime Limited, registered under the laws of Hong Kong ("HK"), having its registered address Unit 1010-1015, 10/F, Tower B, New Mandarin Plaza, Tsim Sha Tsui East, Kowloon, Hong Kong ("Hola Prime" or "Company");
- 1.2 Hola Prime is the Company of the Partner Services ("Affiliate Program").
- 1.3 This T&Cs forms an integral part of the Agreement between the Affiliate and the Company and is binding by the Conclusion of the Agreement.
- 1.4 The primary objective of the Affiliate Program is to bring new and organic customers to the Company who will purchase the Product directly from the Company for a reward pursuant to the Agreement ("Purpose").

### 2. TERMS & INTERPRETATIONS

TERMS	INTERPRETATIONS
Affiliate	An affiliate refers to either a natural person or a legal entity that has entered a fully executed contract with the Company (as set out in clause 1.1.)
Affiliate Program	means cooperation between the Affiliate Partner and the Company pursuant to the Agreement (as set out in clause 1.)
Product	Hola Prime's product is the Hola Prime Challenge Hola Prime offers to their global customers. To participate in a Hola Prime Challenge customers pay a Challenge Fee depending/varied on the model and account sizes they offer. The types of products available here.

T&Cs	Means the Hola Prime Affiliate Program Terms and Conditions (as set out in clause 1.1.)		
Agreement	means an agreement on commercial cooperation concluded between the Affiliate and the Company, which includes these T&Cs.		
Company	refers to "Hola Prime Limited" in this Agreement		
Customer	means an individual who purchases Hola Prime Account from the referral link provided by the Affiliate		
Customer Account	means a customer account of the Affiliate registered at the Hola Prime Dashboard		
Group	means any entity or individual that, either directly or indirectly, exercises control over, is under the control of, or is subject to shared control with the relevant party. Here, 'control' is defined as possessing more than 50% of the voting rights within the said entity.		
Intellectual Property Rights	means all forms of copyright, whether registered or unregistered, including, but not limited to, the exclusive rights to reproduce, distribute copies, publicly display, perform the copyrighted work, and create derivative works based thereon. This definition extends to trademark rights, patent rights, trade secrets, moral rights, author's rights, goodwill, and any other intellectual property rights, along with all renewals, continuations (whether in whole or in part), extensions, and analogous rights, irrespective of the geographical location, be it state, country, or jurisdiction.		
Onboarding	means the process for new users, which facilitates their setup and commencement of usage of our Product, is a three-stage procedure. This procedure includes 1) Registration, 2) Interview, and 3) Formalization of the Contract, as detailed in Clause 3.1.		
Platform	refers to the search engine platform with which the Affiliate maintains a legal or contractual relationship, and upon which the Affiliate is authorized to display the Affiliate Link and/or Banner		

Reward	is the reward to which the Affiliate is eligible upon fulfilling of conditions in Clause 5 of these T&Cs		
Referral Account	means the account that is registered after using the Affiliate Link and/or Banner of the Affiliate		
Restricted Jurisdiction	means countries or states that are subject to comprehensive trade sanctions or embargoes		
Level 1 Affiliate	means an affiliate positioned at the initial tier of the Hola Prime Affiliate Program, designated as a 'Level 1 Affiliate,' shall be entitled to a commission at the rate of ten percent (10%) on sales transacted through their designated affiliate links. It is expressly understood that Level 1 Affiliates shall not be granted any discount coupons for use in promotions.		
Level 2 Affiliate	means an affiliate positioned at the initial tier of the Hola Prime Affiliate Program, designated as a 'Level 1 Affiliate,' shall be entitled to a commission at the rate of thirteen percent (13%) on sales transacted through their designated affiliate links. It is expressly understood that Level 2 Affiliates shall not be granted any discount coupons for use in promotions.		
Level 3 Affiliate	means an affiliate positioned at the initial tier of the Hola Prime Affiliate Program, designated as a 'Level 1 Affiliate,' shall be entitled to a commission at the rate of fifteen percent (15%) on sales transacted through their designated affiliate links. It is expressly understood that Level 3 Affiliates shall not be granted any discount coupons for use in promotions.		
Level 4 Affiliate	means an affiliate positioned at the initial tier of the Hola Prime Affiliate Program, designated as a 'Level 1 Affiliate,' shall be entitled to a commission at the rate of twenty percent (20%) on sales transacted through their designated affiliate links. It is expressly understood that Level 4 Affiliates shall not be granted any discount coupons for use in promotions.		

1-Step Pro and Prime Challenge Accounts	means Hola Prime Challenge (1-Step Pro and Prime) Accounts, which are designed to execute orders within a simulated environment that mirrors actual market conditions. The purpose of these Hola Prime Challenge Accounts is to conduct a comprehensive evaluation process, aimed at assessing the trading proficiency and risk management strategies of traders aspiring to operate with Hola Prime 1 Step Pro and Prime Hola Prime Accounts.	
2-Step Pro and Prime Challenge Accounts	means Hola Prime Challenge (2-Step Pro and Prime) Accounts, which are designed to execute orders within a simulated environment that mirrors actual market conditions. The purpose of these Hola Prime Challenge Accounts is to conduct a comprehensive evaluation process in two phases i.e. phase 1 and phase 2, aimed at assessing the trading proficiency and risk management strategies of traders aspiring to operate with Hola Prime 2 Step Pro and Prime Hola Prime Accounts.	
Direct Hola Prime Accounts	means Hola Prime Direct Accounts, which are designed for experienced traders seeking immediate access to a trading account without undergoing an evaluation process. These accounts operate within a simulated environment that mirrors actual market conditions. The purpose of Direct Hola Prime account is to eliminate evaluation phases and profit targets and provide a Direct access to make simulated profits without waiting.	
Affiliate Link	refers to a distinct, operational URL Link assigned exclusively to the Affiliate by the Company within the Affiliate Program section. This link directs to Hola Prime's website/dashboard and serves to associate any new customer with the Affiliate.	
Banner	refers to a designated advertising area on the Platform, to which the Company assigns a unique HTML code to the Affiliate within the Affiliate Programmed. This code embeds a promotional message about the Analytical Services and includes a functional hyperlink that directs new customers to the Hola Prime website/dashboard, thereby associating them with the Affiliate.	
Visitor	is defined as an individual who is neither the Company nor the Affiliate and who accesses the Hola Prime website/dashboard by utilizing the Affiliate Link provided by the Affiliate.	

### 3. ONBOARDING AND SIGNUP PROCESS

- 3.1. To initiate the process of becoming an Affiliate with Hola Prime, interested parties are required to first register with Hola Prime. After registration, applicants must navigate to the "Affiliates" section on Hola Prime's official Dashboard <a href="https://trader.holaprime.com/en/affiliates">https://trader.holaprime.com/en/affiliates</a> to formally apply for affiliate status. The application will undergo a thorough review process, during which the applicant's profile will be scrutinized to ensure compliance with the requisite criteria established by the Company. Should the applicant meet the specified requirements, the Company may, at its sole discretion, grant Affiliate status to the applicant.
- 3.1.1 **Registration:** Your registration process and eligibility will be checked by the Partner Management team of Hola Prime. You must register for the Affiliate Program at <a href="https://trader.holaprime.com/en/affiliates">https://trader.holaprime.com/en/affiliates</a>
- 3.1.2 **Submission of Authentic Documentation:** Applicants shall provide authentic and valid identification documents as part of the application process such as a National ID, Passport, or any other legitimate ID for your KYC. **Note:** Affiliate registration can only be done only if you are verified customer
- 3.1.3 Adequate Social Media Presence: Applicants shall have a strong and active presence on social media platforms, like and not limited to Facebook, X, YouTube, Telegram, and TikTok indicative of their influence and reach. This will be checked by the Partner Management team of Hola Prime.
- 3.1.4 **Authentic Content Submission:** If the application process requires the submission of videos or other content, such materials must be genuine and accurately represent the applicant's promotional capabilities.
- 3.1.5 **Failure to meet the criteria may result in application rejection.** Hola Prime reserves the right to reject any application that does not satisfy their requirements for authenticity, influence, and the potential to positively represent and promote Hola Prime.
- 3.2 For eliminating any ambiguity, it is hereby clarified that the Agreement is consummated electronically as the terminal phase of the Onboarding process on the dashboard. The T&Cs is deemed accepted by you through an act of clicking on the designated "I agree with the Hola Prime Affiliate Program Terms & Conditions" button within the Dashboard user interface, thereby concluding the Sign-Up Process. Throughout the registration phase, you are under a strict obligation to provide veracious and comprehensive information pertaining to yourself. By submitting information about yourself, you hereby affirm that all such provided information is, to the best of your knowledge and belief, both accurate and truthful at the time of submission.

3.3 If your application is declined, you may re-apply to be an Affiliate after 3 (three) months of the declination by contacting the team and your eligibility will be rechecked by the Partner Management team of Hola Prime.

### 4. THE AFFILIATE PROGRAMME - CUSTOMER ACQUISITION

- 4.1 Upon completion of the registration process, you will be granted access to the Affiliate Program section. This dedicated area will furnish you with a comprehensive suite of tools and information pertinent to the Affiliate Program (the Affiliate Links and/or the Banner)
- 4.2 The Affiliate shall engage in the promotion of the Products of Hola Prime exclusively through the utilization of the Affiliate Link and/or Banner furnished in the Affiliate Program section. The employment of alternative tools or codes is expressly prohibited and constitutes a material breach of the Agreement. Should the Affiliate opt to promote the Affiliate Program through a Platform utilizing the Affiliate Link and/or Banner, Hola Prime retains the prerogative to assess the Platform both prior to the finalization of the Sign-Up process and at any subsequent time. Furthermore, Hola Prime reserves the unilateral right to disallow the presentation of the Affiliate Link and/or Banner on such Platform at its discretion.

### 5. AFFILIATE REWARD

- 5.1 The right to the Reward arises upon the fulfilment of all the following conditions:
- 5.1.1 The Visitor has successfully registered and transitioned to a referral after his first payment and became a Customer (Converted customer)
- 5.1.2. While purchasing the product, the customer has used either no discount coupon codes or used the discount coupon code of the same affiliate whose Affiliate link and/or Banner the visitor used or used discount coupon codes given officially by Hola Prime through offers or other campaigns.
- 5.1.3. In case the Visitor used the Affiliate link and/or Banner of one affiliate and discount coupon code of another affiliate to purchase, commission will not be provided;
- 5.2 Upon completion of all procedures outlined in Clause 5.1, the commission associated with the purchase shall be held in pending status for checking by the team. Once approved by the team, the commission shall be deemed approved provided that no refund request has been initiated by the customer and all conditions specified within Clause 5.1 have been adhered to.
- 5.3 For the avoidance of any doubt, you are not entitled to any reward for the sole promotion of the Company or the Product, such as sharing the Affiliate Link and/or Banner etc.
- 5.4 . Affiliate Commission can be withdrawn by requesting it through the affiliate platform. The 'Withdraw' button will only be available if the affiliate meets the eligibility

criteria for commission withdrawal as outlined in these Terms and Conditions. Please note that minimum Affiliate payout request must be \$20.

5.5 Eligibility Criteria for Commission Withdrawal vary depending on the number of customers converted.

Level	Number of Customers Converted	Commission
Level 1 Affiliate	1-40	10%
Level 2 Affiliate	41-70	13%
Level 3 Affiliate	71-100	15%
Level 4 Affiliate	>100	20%

- 5.6. Payment of the Reward will be made through the 'Withdraw/Payout' button available in the Hola Prime Affiliate section which the affiliate can access from the "Affiliates" section of the Hola Prime dashboard. To receive your Rewards, you must provide all required information and your selected payout method which is offered by us for payment generation located in the Affiliates section, and then initiate a payout request. You hereby, grant us permission to generate the requested payment on your behalf each time you submit a request for a payout in the Affiliate Program area.
- 5.6.1. The Reward is considered paid once it is transferred from the Company's offered payout method to the selected payout method by you. The Affiliate is responsible for any costs or fees incurred during the transfer process. The available payout methods for Affiliate Commission Withdrawal are limited to the methods available on dashboard.
- 5.6.2. You may request for the payment offered within the Affiliate Program for giving payouts. Should the Affiliate request for payment be different from the ones specified/offered payout methods, the Company has the right to refuse to give the payment.
- 5.6.3. You must ensure that the details you provide for the payment are accurate and comply with all applicable legal requirements. If there are any changes to this information or the legal requirements, you are required to inform us immediately
- 5.6.4. If a payment request fails to meet the requirements specified by applicable laws, you must inform us within 10 (ten) days of receiving the payment. Your notification should specify what the payment lacks and ask for a revised one. Beyond this timeframe, we have no obligation to amend the payment request. Upon receiving your timely notice, we will issue a

revised payment within 10 (ten) days. The request deadline for the payment will then be paused and reset to start from the date the new payment is requested. It is your duty to verify the accuracy of the information on the invoice as soon as you receive it

- 5.7. All payments made to you under the terms of the Agreement are disbursed as gross sums, indicating that no taxes have been withheld, deducted, or remitted on your behalf. You bear the sole responsibility for determining and remitting all taxes applicable to these payments
- 5.8. While withdrawing the affiliate commission, the Affiliate bears all costs and/or transaction fees associated with the transfer.
- 5.9. Hola Prime team may allocate free challenge accounts or provide exclusive discount coupon codes to affiliates who have a subscriber/follower base exceeding 50,000 across platforms such as YouTube, Instagram, or other major social media channels. These accounts or coupons are intended solely for content creation, including showcasing the affiliate's trading journey and experiences with Hola Prime.

### 6. OBLIGATIONS OF THE AFFILIATE

- 6.1 You declare that you have carefully read the Agreement and that you are eligible to conclude and fulfil the obligations of the Agreement. You further undertake to declare that:
- 6.1.1. You are neither an employee nor a Contractor of ours or any entities within our group. For the context of this provision, a Contractor is defined as an individual rendering services distinct from those outlined in these T&Cs, specifically services related to customer support or information technology (either hardware or software) on behalf of us or any entities within our group.
- 6.1.2. When using a Platform, it's essential that you have a legitimate relationship with or entitlement to use the Platform. You are permitted to showcase the Affiliate Link and/or Banner on the Platform, provided that the Platform's creation wasn't merely for the purpose of displaying advertisements
- 6.1.3. When utilizing the Platform, it is imperative that it is not employed for the distribution of content that
- (i) contravenes legal norms or moral principles,
- (ii) exhibits xenophobia, racism, pornographic elements, cruelty, abuse, or is otherwise objectionable, or
- (iii) endorses services or entities that compete directly or indirectly with the Company
- 6.1.4. If you are utilizing a Platform, it is essential that this Platform maintains a uniform presentation that does not raise any concerns regarding the credibility of its content.

- 6.1.5. When utilizing the Platform, ensure that the placement of the Affiliate Link and/or Banner does not result in any reduction of our reputation or cause any other form of damage to us or our reputation.
- 6.1.6. You are required to reveal all platforms where the Affiliate Link and/or Banner is posted if requested by the Company. We reserve the right to prohibit the use of any platform for the Affiliate Link and/or Banner's placement at our sole discretion.

Should we determine that the platform's usage, or the Affiliate's use of the Affiliate Link and/or Banner, violates the agreement, we have the authority to terminate the Agreement immediately, without a notice period.

- 6.1.7. You are prohibited from sending emails, representing yourself as acting on our behalf, or giving the impression of such representation, including any form of impersonation of the Company or any actions that might lead others to believe you are the Company.
- 6.1.8. You shall not violate our Hola Prime General Terms of service available at the Hola Prime website if they apply.
- 6.1.9. You agree not to violate our Intellectual property rights or reputation or get into a conflict of interest with us.
- 6.1.10. You agree not to engage in or endorse actions that contravene sound risk management practices, including the sale or offering of services that could potentially harm the Company (e.g., managing accounts on a Product for the Company's customers);
- 6.1.11. You will not transfer or assign your rights or obligations arising from the Agreement without our prior written consent.
- 6.1.12. You shall not associate with customers from the restricted jurisdictions, as we do not provide our services to the restricted jurisdiction.
- 6.1.13. You are expressly prohibited from engaging in any form of embezzlement, theft, or misappropriation of funds belonging to the Company.
- 6.2 You are not authorized to use any of our intellectual property unless otherwise specifically provided under the Agreement.
- 6.3 You are obliged to notify us of any potential conflict of interest between us
- 6.4 Prohibition of PPC Advertising. The use of Pay-Per-Click (PPC) advertising or keyword bidding on 'Hola Prime' or any variations of the brand name such as 'Hola Prime Coupon', 'Hola Prime Discount', specifically using the affiliate link and/or banner or Affiliate's Discount Coupon on Google and any other search engines or social media, is strictly prohibited.

- 6.5 The utilization of automatic redirection to alternative web pages, the automated initiation of new browser tabs (including but not limited to auto-hit systems, pop-ups, and pop-under), or embedding the Company's web pages within a frame upon the insertion of the Affiliate Link and/or Banner is strictly prohibited. Moreover, the employment of any abusive technologies aimed at evading the restrictions set forth in these Terms and Conditions is also forbidden. This includes, without limitation, the so- called cookie background-fetch technique for cookie usage without navigating to the Website directly via the Affiliate Link and/or Banner
- 6.6. If the Affiliate breaches any terms specified in Clause 6, they must compensate the Company, any affiliated companies within the same group as the Company, their clients, employees, board members, shareholders, business partners, licensors, or any collaborators (collectively known as the 'Indemnified Persons'), for any third-party claims directed at the Indemnified Persons. This obligation includes safeguarding them from any legal actions or claims wherein a third party alleges that their rights have been infringed upon or that laws have been violated due to the Affiliate's actions. The Affiliate is required to cover all associated damages, including but not limited to lost profits, legal expenses, attorney fees, and any other financial or non-financial demands resulting from such third-party claims or legal actions.
- 6.7. You are prohibited from trading from another account, which is referred by you.
- 6.8. You are strictly prohibited from establishing any groups or communities on social media platforms that could be mistaken for or imitate any official community associated with Hola Prime.
- 6.9. You shall never do something which may be considered defamation against the Company, and which may cause monetary reputational harm to the Company.

# 7. GRANT OF LICENSE

- 7.1 We hereby grant you a non-exclusive, non-transferable, and revocable right to (i) access our website using HTML links strictly following the terms set forth in this Agreement, and (ii) use our logos, trade names, trademarks, and similar identifying materials (collectively referred to as "Licensed Materials") that we have provided or authorized for use specifically within the scope of participating in the Affiliate Program. This permission is granted only while you remain a compliant and active member of Hola Prime's Affiliate Program. You agree to use the Licensed Materials exclusively on behalf of the Company and acknowledge that any goodwill generated through such use will benefit the Company exclusively. Unauthorized use of the Licensed Materials, either by violating this Agreement or by acting against the Company's interests, is strictly prohibited.
- 7.2. Affiliate hereby grants permission to us to repurpose any content made by Affiliate that is related to Hola Prime
- 7.3. Both parties agree not to use the proprietary materials of the other in a way that is derogatory, deceptive, obscene, or in any manner that casts the party in an unfavorable light. Each party maintains all rights to their respective proprietary materials as covered by this license. Apart from the rights explicitly granted in this Agreement, each party keeps all

rights, ownership, and interest in their materials, and no rights, ownership, or interests are exchanged between the parties.

### 8. TERM AND TERMINATION

- 8.1 The Agreement is entered into for an unspecified duration.
- 8.2 The Company is entitled to terminate the Agreement immediately by providing written notice and the Affiliate is entitled to withdraw from the Agreement that takes effect 30 days after the start of the month following the month in which the notice was received by the other party. In the event of such termination, the Affiliate is eligible to receive any Rewards that have accumulated up until the termination date of the Agreement.
- 8.3 If the Affiliate fails to fulfil their obligations as outlined in Clauses 4, 6, 7, and 11 of the Agreement, or if they break any Agreement terms twice or more, it's considered a significant violation. This gives the Company the right to end the Agreement immediately without warning. Moreover, the Company can block the Affiliate's access to the program. This action is especially justified if the violation involves selling competing products or services, offering account management for the Company's other customers, harming the Company's business or reputation, or failing to meet specific requirements listed in Clauses 6, 7, or 11. In such cases, the Company can terminate the Agreement without needing to pay any pending rewards to the Affiliate.
- 8.4. Upon the termination of the Agreement, you must immediately remove any URLs or links from the platforms. Additionally, to prevent any future use, you are required to delete all materials provided by the Company.
- 8.5. Upon the termination of the Agreement, you will no longer possess any rights or entitlements under the Affiliate Program

### 9. COMMUNICATION

- 9.1 All communication related to the Agreement from us or our partners will be conducted via the email address you provide upon registration. Any emails we send or receive will be officially recognized as written communication;
- 9.2 Our e-mail address for affiliates is contactus@holaprime.com. Our contact address is-Unit 1010-1015, 10/F, Tower B, New Mandarin Plaza, Tsim Sha Tsui East, Kowloon, Hong Kong.

### 10. LIMITED WARRANTY AND LIMITATION OF LIABILITY

10.1 The affiliate acknowledges that the services and content related to this agreement are offered in their current condition, with all their flaws and limitations, and that using them is entirely the affiliate's responsibility and risk. To the fullest extent allowed by applicable law, the company does not make any guarantees, whether they're required by law, agreed upon in the agreement, or implied, regarding the quality, saleability, or suitability for a specific use, or that they do not violate any rights.

- 10.2 Under the law's strict requirements, the company cannot be held liable for any damages, including but not limited to indirect, incidental, special, punitive, or consequential damages such as lost profits, data loss, non-financial harm, or property damage resulting from the use of the affiliate program, the company's services, or any content. This also extends to reliance on any tools, information, or other materials available under this agreement or on the website. The company is not responsible for any third-party products, services, applications, or content used in relation to this agreement. However, if a court or other legal authority does find the company liable in connection with this agreement, the liability will be capped at a maximum of USD 10,000.
- 10.3. The company has the authority to alter, update, substitute, incorporate, or eliminate any components and functionalities of the Affiliate Program, including Affiliate Links and/or Banners, at their discretion. These changes can be made at any time, without the need for prior notification or any form of compensation.
- 10.4. The company shall not be held accountable for any breach of its contractual obligations if such failure arises from significant technical or operational issues that are beyond the company's control. This exemption applies in scenarios including, but not limited to, crises or impending crises, natural disasters, warfare, uprisings, pandemics, threats to the well-being of a substantial population, or any events of force majeure. Additionally, this exemption extends to situations where the COMPANY is hindered from performing its Contractual duties due to legal mandates or directives issued by governmental authorities.

### 11. CONFIDENTIALITY

- 11.1 The Affiliate must keep all details about the Agreement, including how the Services are delivered, communications with the Company, trade secrets such as know-how, information classified as personal data, and any other information provided by the Company that is marked as confidential or should be understood as confidential based on its content and the context of disclosure, strictly confidential ("Confidential Information")
- 11.2 The responsibility to safeguard Confidential Information, as outlined in Clause 11, does not extend to situations where: (1) the information is already public or widely known when it is used or disclosed, provided that its public status or general knowledge did not result from violating a law or Agreement; or (2) the need to reveal the Confidential Information arises due to legal requirements, regulations, or as a result of a definitive ruling from a court, arbitration panel, or administrative authority
- 11.3 The Affiliate is required to fulfill the duties outlined in Clause 11 indefinitely, even after the Agreement has ended.

### 12. CHANGES TO THE T&Cs

12.1 The Company has the authority to modify the content of these Affiliate T&Cs. Any updates to the Terms and Conditions will be made available in the Affiliate Program section, and information regarding these updates will be sent to your email address. You are entitled to reject any changes to the T&Cs, and as a result, you have the option to end the agreement by providing 14 calendar days' notice from the moment you are informed about

the changes. If there are any discrepancies in the T&Cs, the version published in the Affiliate Program section will be considered the accurate and enforceable one.

### 13. LAW AND JURISDICTION

- 13.1 . All legal matters arising from or related to the Agreement, including those not directly covered by the Agreement itself, will be regulated by the laws of Hong Kong (HK). If any disagreements occur in relation to the Agreement or any associated agreements, the dispute will be handled by the appropriate court in HK, located where the Company's main office is registered.
- 13.2 . We aim to address any grievances you might have promptly, ensuring a resolution is reached within a maximum of 30 days. Upon receiving and resolving your complaint, we will provide you with written confirmation. If we fail to resolve the issue within the specified timeframe, you are entitled to terminate the agreement. To submit a complaint, please contact us via email at contactus@HolaPrime.com.

#### 14. FINAL PROVISIONS

- 14.1 If any part of the T&Cs is deemed invalid or not enforceable, a new section that closely matches the intent of the original will take its place. The fact that one part is invalid won't impact the rest of the T&Cs. Practices or customs between the parties, or within the industry, that aren't specifically mentioned in the T&Cs won't apply, nor will any rights or obligations come from them. Furthermore, these practices or customs should not influence the understanding of the parties' intentions.
- 14.2 . The Company has the right to transfer any claims it has under the Agreement or any related agreements to someone else without needing the Affiliate's permission. The Affiliate agrees that the Company can pass on its rights and duties from the Agreement or any agreements, or parts of them, to another party. However, the Affiliate is not allowed to transfer its own rights and responsibilities from the Agreement or any agreements, or any money owed to them from these agreements, either partially or fully, to someone else.
- 14.3 In case the Affiliate is a natural person, the Company will process their personal data in accordance with the rules described in the Privacy Policy accessible on our website
- 14.4 The Agreement, along with the T&Cs, represents the complete and only agreement between the Affiliate and the Company. It replaces all prior agreements, understandings, and arrangements between the Affiliate and the Company concerning the Purpose.
- 14.5 . The Parties agree to execute the Contract by electronic means.
- 14.6. These T&Cs enter into force on the date the Affiliate signs this T&Cs